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# What Must Associations Do to Comply with the Americans With Disabilities Act?

GKG Law, P.C. Association Law Educational Series

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# What is the Americans With Disabilities Act (ADA)

- Civil Rights Statute designed to protect persons with disabilities against discrimination in employment, housing and utilization of public facilities including both government, commercial buildings
- Designed to promote equal opportunity and access

Americans whit Disabilities Act



➤ What is a disability?

• A physical or mental impairment that substantially limits one or more major life activities



- ➤ Who is a qualified person with a disability?
  - A person who has the skill sets to perform a job - with or without a reasonable accommodation



➤ What is a reasonable accommodation?

One that does not involve undue hardship or expense



- ➤ How can you get facts to decide?
  - You can ask a job applicant if he/she could perform certain tasks
  - Sometimes you can ask them to demonstrate that they could perform job-related tasks
  - You can do a post hire physical if you do one for all post hires
  - Tests for illegal use of drugs is okay.



#### > Websites

- Accessible to persons with impaired sight
  - Convert to text that can be converted to speech
- Accessible to persons with impaired hearing
  - Captioning
- WCAG.20 Standards
  - w3.org





- **Employment** 
  - Cannot discriminate
  - Must make reasonable accommodations
  - Person must be qualified
  - Have written job descriptions
  - Alcoholic v. illegal drug user





#### **≻**Offices

- Must be accessible
  - Ramps
  - Grab bars
  - Lower handles
- Must have accessible restrooms
- Can't blame everything on landlord
- Space accessible to public vs. space generally not accessible to the public





- > Meetings Outside of Office
  - Fully accessible
  - Must ask about special needs - no personal services
  - Hotels must be accessible
  - May need speech language interpreters
  - Auxiliary aids - companions
  - Subject to fundamental alteration and undue burden test







#### > Service Animals

New law effective as of March 13, 2011

- Limited to dogs
- Must not be disruptive
- Cannot be emotional support or guard dogs
- You are limited in what you can ask



- > Mobility Assistance Equipment
  - Wheelchairs
  - Electric chairs or scooters
  - Segways
  - ATVs
  - Others





- > Tests and Certification
  - Nondiscriminatory
  - Special accommodations
  - Multiple languages (not ADA)
  - Validation
  - Should ask what individual needs



#### State Statutes

- > Often more restrictive
- Often provides money damages and attorney fees
- Some state agencies not objective



ADA & Disability Law



#### Federal Enforcement

- > DOJ standards
- > EEOC standards
- **>** ADAAG





#### **Penalties**

>DOJ - - Public Accommodation

**EEOC** Employment





# Closing Remarks



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